

Supplementary Information Document (SID)

Please ensure this document is read in conjunction with the relevant fund specific Key Investor Information Document (KIID).

For documentation and useful fund dealing information together with client Frequently Asked Questions (FAQs), please visit our website <https://www.ifslfunds.com/client-faqs>

You can also contact us using the details at the bottom of this page.

Who is Investment Fund Services Limited?

Investment Fund Services Limited (IFSL) acts as Authorised Corporate Director (ACD) / Authorised Fund Manager (AFM) providing help with all aspects of fund operation services, including management, oversight, and distribution to advisers, asset managers, and other organisations in the financial services sector. IFSL is authorised and regulated by the Financial Conduct Authority (FCA).

What is a Supplementary Information Document (SID) and a Key Investor Information Document (KIID)?

A SID and KIID are essential documents to read and are available to all investors. A SID provides additional useful information you should be aware of before investing with us. A KIID provides you with details of a fund's investment objectives, charges and risks, and aims to help you assess whether a fund meets your investment needs.

When considering an investment in any of our funds, you should read the SID and KIID carefully so that you understand your investment, and then keep them safe for future reference.

To ensure you have the most up-to-date version of the SID and KIID, please visit our website <https://www.ifslfunds.com/sponsor-literature> or contact us using the details at the bottom of this page.

What happens if I change my mind?

If you invested through an authorised Financial Adviser, a cancellation form will be sent to you along with either your contract note or acknowledgement letter. This will provide further information, including when the cancellation period begins and ends, and how to exercise your cancellation rights.

Where cancellation rights are applicable, you have 14 days to change your mind and cancel your application. You can do this by returning the signed cancellation form (or a written equivalent) to the address below in the contact section, marking this for the attention of our Dealing Team.

If you choose to exercise your cancellation rights and the value of your investment falls before notice of cancellation is received by us in writing, a full refund of the original investment may not be provided but rather the original amount less the fall in value.

Get in touch

0808 178 9321 free in the UK
+44 1204 803932 from overseas
9:00am to 5:00pm Monday to Friday
(excluding UK bank holidays)
ifslclientsupport@ifslfunds.com
www.ifslfunds.com

What if I have a complaint?

We always aim to deliver high standards for our investors, however sometimes things can, and do, go wrong. When this happens, we encourage investors to tell us about it as early as possible so we can quickly put this right.

If you wish to make a complaint about any aspect of the service(s) you have received, you can contact us using the details at the bottom of this page.

If your complaint is not resolved to your satisfaction, subject to certain eligibility criteria, you may ask the Financial Ombudsman Service (FOS) to carry out a review of your complaint. You can contact FOS at: Financial Ombudsman Service, Exchange Tower, London E14 9SR, who can be also located on their own website <https://www.financial-ombudsman.org.uk/>

More detailed information on this can be found on our website using the details at the bottom of this page. A summary of our internal process for dealing with complaints can also be provided upon request.

How is my money protected?

We take the safety of your money very seriously. Here's how we ensure your money is protected:

- **Client Money Rules:** Any money we receive from you, or hold on your behalf, is treated as "Client Money" according to FCA rules. This means we must safeguard your money and ensure it is not used for our own purposes
- **Separate Accounts:** Your money will be kept in a separate client money bank account with an authorised UK bank. This account is different from any accounts we use for our own money
- **When Your Money is Invested:** Your money will stay as Client Money until it is invested in our Funds or paid out to you.

For more details, please refer to the Terms and Conditions on our website under "Legal Documents" <https://www.ifslfunds.com/legal-documents> or contact us using the details at the bottom of this page.

The Financial Services Compensation Scheme

IFSL is a member of the Financial Services Compensation Scheme (FSCS). The scheme can offer compensation in the event an authorised firm stops trading or becomes insolvent, meaning they are unable to pay a claim. This depends on the type of business and the circumstances of the claim. Subject to the FSCS criteria, some types of investment business can be covered for 100% of investments up to £85,000. Further information about FSCS arrangements is available at:

Financial Services Compensation Scheme, PO Box 300, Mitcheldean, GL17 1DY
T: 0800 678 1100 free in the UK
T: +44 207 741 4100 from overseas
www.fscs.org.uk

How can I contact IFSL for further details?

If you are unable to access any of this information online, please contact us using the details at the bottom of this page.

Get in touch

0808 178 9321 free in the UK
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9:00am to 5:00pm Monday to Friday
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